

How To Unblock Citizen Access Portal

If you receive an error that says, “the system is experiencing technical difficulties, contact your system administrator” then the Pop-Up blocker settings might be blocking this function.

See below screenshots to allow pop-up messages & functions from this page.

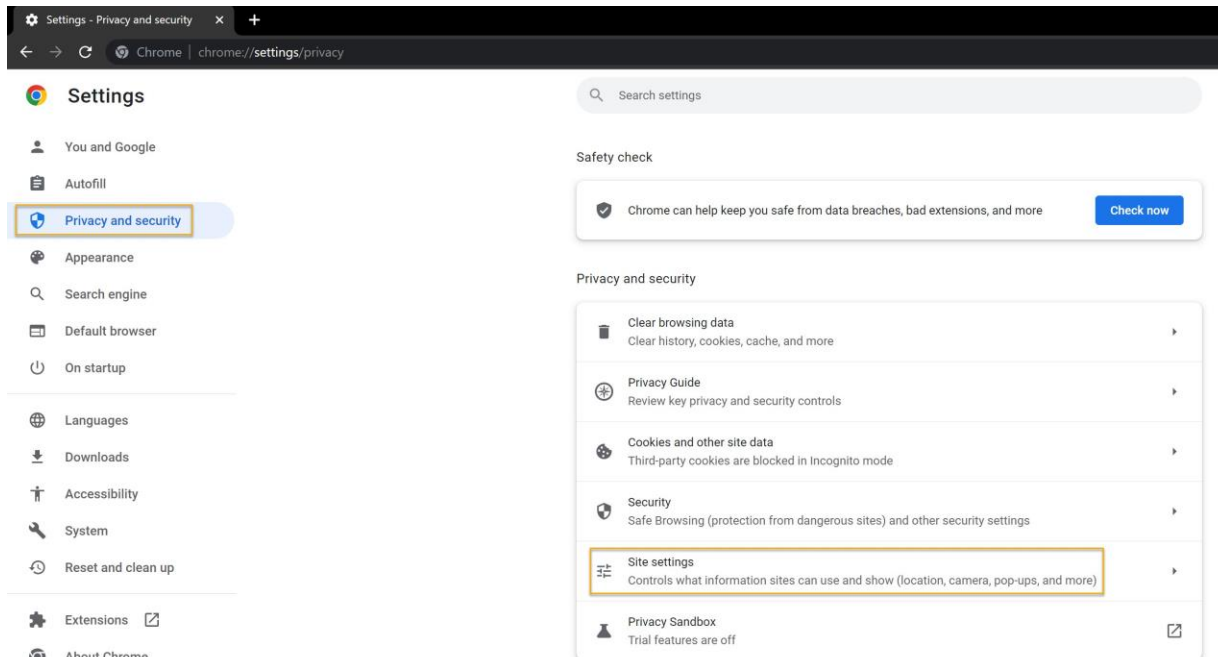
CHROME (WINDOWS)

1. Click the Customize and control Google Chrome menu (the three dots in the upper right corner)
2. Select Settings.
3. Click Advanced at the bottom.
4. Under Privacy and security, click the Site Settings button.
5. Select Pop-ups and redirects.
6. To disable the pop-up blocker uncheck the Blocked (recommended) box.

[More items...](#)

<https://support.brightmls.com> › [article](#) › [Disabling-Pop-U...](#)

[Disabling Pop-Up Blockers - Bright MLS](#)



Settings - Site settings

Chrome | chrome://settings/content

Settings

Search settings

- You and Google
- Autofill
- Privacy and security**
- Appearance
- Search engine
- Default browser
- On startup
- Languages
- Downloads
- Accessibility
- System
- Reset and clean up
- Extensions
- About Chrome

View permissions and data stored across sites

Permissions

- Location: Sites can ask for your location
- Camera: Sites can ask to use your camera
- Microphone: Sites can ask to use your microphone
- Notifications: Sites can ask to send notifications
- Background sync: Recently closed sites can finish sending and receiving data

Additional permissions

Content

- Cookies and site data: Third-party cookies are blocked in Incognito mode
- JavaScript: Sites can use Javascript
- Images: Sites can show images
- Pop-ups and redirects: Don't allow sites to send pop-ups or use redirects**

Additional content settings

Settings - Pop-ups and redirects

Chrome | chrome://settings/content/popups

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Pop-ups and redirects

Sites might send pop-ups to show ads, or use redirects to lead you to websites you may not want to visit

Default behavior

Sites automatically follow this setting when you visit them

- Sites can send pop-ups and use redirects
- Don't allow sites to send pop-ups or use redirects**

Customized behaviors

Sites listed below follow a custom setting instead of the default

Not allowed to send pop-ups or use redirects [Add](#)

No sites added

Allowed to send pop-ups and use redirects [Add](#)

No sites added

Settings - Pop-ups and redirects x +

Chrome | chrome://settings/content/popups

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Pop-ups and redirects

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Customized behaviors

Sites listed

Not allowed

Allowed to

No sites added

Add a site Website is for the Citizen Access Portal

Site

Cancel Add