## How To Unblock Citizen Access Portal

If you receive an error that says, "the system is experiencing technical difficulties, contact your system administrator" then the Pop-Up blocker settings might be blocking this function.

See below screenshots to allow pop-up messages & functions from this page.

## CHROME (WINDOWS)

- 1. Click the Customize and control Google Chrome menu (the three dots in the upper right corner)
- 2. Select Settings.
- 3. Click Advanced at the bottom.
- 4. Under Privacy and security, click the Site Settings button.
- 5. Select Pop-ups and redirects.
- 6. To disable the pop-up blocker uncheck the Blocked (recommended) box.

## More items...

https://support.brightmls.com > article > Disabling-Pop-U...

## Disabling Pop-Up Blockers - Bright MLS

Settings	Q Search settings
You and Google	Safety check
â Autofill	
Privacy and security	Chrome can help keep you safe from data breaches, bad extensions, and more Check now
P Appearance	
Q Search engine	Privacy and security
Default browser	Clear browsing data Clear history, cookies, cache, and more
U On startup	Privacy Guide
Danguages	Review key privacy and security controls
Downloads	Cookies and other site data Third-party cookies are blocked in Incognito mode
Accessibility	Security
System	Security Safe Browsing (protection from dangerous sites) and other security settings
Reset and clean up	Site settings Controls what information sites can use and show (location, camera, pop-ups, and more)
Extensions 7	Privacy Sandbox

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0	Settings	Q. Search settings			
*	You and Google	View permissions and data stored across sites	•		
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0	Privacy and security	Location			
۲	Appearance	Sites can ask for your location	,		
Q	Search engine Default browser	Camera Sites can ask to use your camera	×		
Ċ	On startup	Microphone     Sites can ask to use your microphone	•		
	Languages	Notifications     Sites can ask to send notifications	•		
± †	Downloads Accessibility	Background sync     Recently closed sites can finish sending and receiving data	÷		
٩	System	Additional permissions	~		
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*	Extensions	Content			
0	About Chrome	Cookies and site data Third-party cookies are blocked in Incognito mode	1		
		JavaScript Sites can use Javascript	•		
		Images Sites can show images	•		
		Don't allow sites to send pop-ups or use redirects	•		
		Additional content settings	~		

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: : : : : : : : : : : : : :	<ul> <li>Autofill</li> <li>Privacy and security</li> <li>Appearance</li> </ul>	<ul> <li>← Pop-ups and redirects</li> <li>Q_Search</li> <li>Sites might send pop-ups to show ads, or use redirects to lead you to websites you may not want to visit</li> <li>Default behavior</li> <li>Sites automatically follow this setting when you visit them</li> <li>O_[2] Sites can send pop-ups and use redirects</li> </ul>			
⊡ ∪	Default browser On startup Languages	<ul> <li>Sites can send pop-ups and use redirects</li> <li>Con't allow sites to send pop-ups or use redirects</li> <li>Customized behaviors</li> </ul>			
* * ~	Downloads Accessibility System	Sites listed below follow a custom setting instead of the default Not allowed to send pop-ups or use redirects No sites added			
4) * 9	Extensions Z About Chrome	Allowed to send pop-ups and use redirects           Add           No sites added			

